

Purchased goods refunds and returns policy

If for any reason you are not completely satisfied with your purchase we will give you a 7 day money back guarantee from the time you receive the goods. Please email us at admin@mga.asn.au within that time if you are not satisfied with your purchase so that we can resolve any problems.

This refund policy does not apply to goods which have been used, or damaged after delivery, or if any attempt has been made to alter the product. All products must be returned in their original condition. All postage and insurance costs are to be paid for by the buyer. We recommend that you return the product via Registered post and that you prepay all postage. You assume any risk of loss, theft or damaged goods during transit, therefore we advise you to take out shipment registration or insurance with your postal carrier. Master Grocers Australia Ltd will not be responsible for parcels lost or damaged in transit if you choose not to insure